

Annual Report 2023

Women's Facility

1435 N. Oakland Blvd. Waterford, MI 48327 248.599.8999

> f: 248.406.0113 meridian-hs.org

Men's Facility

1255 N. Oakland Blvd. Waterford, MI 48327 248.599.8999

f: 248.406.0107 meridian-hs.org

RECOVERY STARTS HERE



Dear Valued Members of the Community,

As we embark on another year at Meridian Health Services, I am delighted to reflect on our journey and share exciting updates with you. Meridian Health Services continues to expand our comprehensive programming to meet the diverse needs of our community. Our services encompass detox and withdrawal management, residential treatment, outpatient care, medication-assisted treatment, driver's license evaluation, and substance use evaluations. This year brings several noteworthy developments:

- We are relocating our Flint offices to enhance accessibility and service delivery in that area.
- Expanding our Substance Use Disorder (SUD) services to the western side of the state marks a significant step in broadening our reach.
- We are undertaking substantial capital improvements, including renovating parking lots and installing a new roof at the women's facility, to improve the overall client experience.

Our residential treatment program remains a cornerstone of our holistic approach, providing 24/7 care and a therapeutic model that integrates medical, psychological, social, and familial support. Clients engage in individual counseling, group sessions, workshops, twelve-step programming, art therapy, yoga, and outdoor activities, fostering a comprehensive path to recovery.

Furthermore, we have consolidated our Medication-Assisted Treatment (MAT) services into a state-of-the-art facility at Summit Place, enabling us to offer a broader range of services, including Methadone, Naltrexone, Buprenorphine, and complementary therapies like yoga and acupuncture.

As part of our ongoing commitment to innovation, we are launching a family program within our outpatient and residential services to strengthen family support throughout the recovery process. Moreover, we are expanding our team of behavioral health professionals to better serve clients with co-occurring conditions.

Meridian Health Services remains dedicated to our mission of instilling hope and restoring health to individuals affected by substance use disorders. We sincerely appreciate your continued support and look forward to continuing to serve our community with excellence.

Sincerely,

Rick Paige

CEO, Meridian Health Services

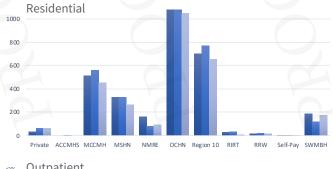


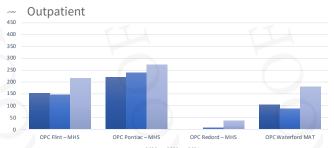




Admissions







Discharges









Client Satisfaction

Withdrawal Management

Privacy & Dignity
Were Respected • 83%
Confident in Knowledge &
Abilities of Staff • 81.6%
Worthwhile Attending
Detox Program • 82.3%
Better Off Now than when
Admitted to Program • 82.2%
Would Return for Treatment
if Needed • 80.7%

Waterford MAT

Privacy & Dignity are Respected • 92.6%

Participated in Development of Treatment Plan • 92.6%

I Am Confident in the Knowledge & Abilities of the Staff • 94.4%

I Would Recommend this Program to Others • 82.6%

Residential

Privacy & Dignity
Are Respected • **85.4%**

Provided the Tools Needed for Recovery • 84.6%

Would Return for Treatment if Needed • 81.8%

Counselor was Helpful & Professional • 85.4%

Program was Helpful • 86.9%

Outpatient Privacy & Dignity

Are Respected • 100%

Participated in Development
of Treatment Plan • 95%

I Am Confident in the
Knowledge & Abilities

of the Staff • 100%
I was Worthwhile to have
Attended Outpatient

Treatment • 95%



			withdrawal Manager	nent - Clie	nt Diversity	(Oct. 2022 - Sept. 2023)		
Age	#	%	Race		%	Gender Identity	#	%
18-21	10	0.6%	African Americ	224	12.5%	Man/Cisgender Man	845	47.1%
22-25	54	3.0%	Arab Americar	3	0.2%	Woman/Cisgender Woman		22.2%
26-30	216	12.0%	Asian Pacific Is	5	0.3%	Nonbinary/Genderqueer	1	0.1%
31-35	325	18.1%	Hispanic	40	2.2%	Transgender Man	1	0.1%
36-40	384	21.4%	Multi-Racial	13	0.7%		3	0.1%
						Transgender Woman		
41-45	215	12.0%	Native Americ	7	0.4%	Unknown	545	30.4%
46-50	174	9.7%	Refused	0	0.0%	Choose not to disclose	1	0.1%
51+	416	23.2%	Unknown	41	2.3%			
			White	1461	81.4%			
Totals	1794	100.0%	Totals	1794	100.0%	Totals	1794	100.0%
			Residential - C	lient Dive	rsity (Oct. 20)22 - Sept. 2023)		
Age	#	%	Race		%	Gender Identity	#	%
18-21	26	0.8%	African Americ	607	19.2%	Man/Cisgender Man	1748	55.4%
22-25	132	4.2%	Arab American	5	0.2%	Woman/Cisgender Woman		27.9%
26-30	368	11.7%	Asian Pacific Is	8	0.3%	Nonbinary/Gender Queer	2	0.1%
31-35	559	17.7%		61	1.9%		5	0.1%
			Hispanic			Transgender Man		
36-40	592	18.8%	Multi-Racial	31	1.0%	Transgender Woman	11	0.3%
41-45	356	11.3%	Native Americ	7	0.2%	Unknown	509	16.1%
46-50	328	10.4%	Refused	0	0.0%			
51+	786	24.9%	Unknown	110	3.5%			
Unknown	9	0.3%	White	2327	73.7%			
Totals	3156	100.0%	Totals	3156	100.0%	Totals	3156	100.0%
	Α		MHS OPC - C	ient Diver	sity (Oct. 202	22 - Sept. 2023)		
Age	#	%	Race		%	Gender Identity	#	%
18-21	6	1.7%	African Americ	123	34.3%	Man/Cisgender Man	262	73.0%
22-25	19	5.3%	Arab Americar	0	0.0%	Woman/Cisgender Woman		25.1%
26-30	49	13.6%	Asian Pacific Is	2	0.6%		1	0.3%
						Nonbinary/Genderqueer		
31-35	65	18.1%	Hispanic	16	4.5%	Transgender	1	0.3%
36-40	55	15.3%	Multi-Racial	4	1.1%	Unknown	5	1.4%
41-45	49	13.6%	Native Americ	2	0.6%			\\
46-50	34	9.5%	Refused	0	0.0%			
51+	82	22.8%	Unknown	21	5.8%			
			White	191	53.2%			
Totals	359	100.0%	Totals	359	100.0%	Totals	359	100.0%
		Opi	oid Treatment Progra	m (OTP) -	Client Divers	sity (Oct. 2022 - Sept. 2023)		
Age	#	%	Race		%	Gender Identity	#	%
18-21	0	0.0%	African Americ	6	6.6%	Man/Cisgender Man	37	40.7%
	2			0	0.0%			26.4%
22.25							24	
22-25		2.2%	Arab American			Woman/Cisgender Woman		
26-30	11	12.1%	Asian Pacific Is	0	0.0%	Transgender Woman	0	0.0%
26-30 31-35	11 17	12.1% 18.7%	Asian Pacific Is Hispanic	0 5	0.0% 5.5%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40	11 17 25	12.1% 18.7% 27.5%	Asian Pacific Is Hispanic Multi-Racial	0 5 1	0.0% 5.5% 1.1%	Transgender Woman	0	0.0%
26-30 31-35 36-40 41-45	11 17 25 16	12.1% 18.7% 27.5% 17.6%	Asian Pacific Is Hispanic Multi-Racial Native Americ	0 5 1 0	0.0% 5.5% 1.1% 0.0%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40	11 17 25 16 8	12.1% 18.7% 27.5%	Asian Pacific Is Hispanic Multi-Racial	0 5 1 0	0.0% 5.5% 1.1%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40 41-45	11 17 25 16	12.1% 18.7% 27.5% 17.6%	Asian Pacific Is Hispanic Multi-Racial Native Americ	0 5 1 0	0.0% 5.5% 1.1% 0.0%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40 41-45 46-50	11 17 25 16 8	12.1% 18.7% 27.5% 17.6% 8.8%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused	0 5 1 0	0.0% 5.5% 1.1% 0.0% 0.0%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40 41-45 46-50	11 17 25 16 8	12.1% 18.7% 27.5% 17.6% 8.8%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown	0 5 1 0 0	0.0% 5.5% 1.1% 0.0% 0.0% 22.0%	Transgender Woman Transgender Man	0	0.0% 1.1%
26-30 31-35 36-40 41-45 46-50 51+	11 17 25 16 8	12.1% 18.7% 27.5% 17.6% 8.8% 13.2%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals	0 5 1 0 0 20 59	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0%	Transgender Woman Transgender Man Unknown Totals	0 1 29	0.0% 1.1% 31.9%
26-30 31-35 36-40 41-45 46-50 51+ Totals	11 17 25 16 8 12	12.1% 18.7% 27.5% 17.6% 8.8% 13.2%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals	0 5 1 0 0 20 59	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023)	0 1 29	0.0% 1.1% 31.9% 100.0%
26-30 31-35 36-40 41-45 46-50 51+ Totals	11 17 25 16 8 12 91	12.1% 18.7% 27.5% 17.6% 8.8% 13.2%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity	91	0.0% 1.1% 31.9% 100.0%
26-30 31-35 36-40 41-45 46-50 51+ Totals	11 17 25 16 8 12 91	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity % 9.4%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man	91	0.0% 1.1% 31.9% 100.0%
26-30 31-35 36-40 41-45 46-50 51+ Totals	11 17 25 16 8 12 91 # 0	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 22.0% 64.8% 100.0% ent Diversity % 9.4% 0.0%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman	91	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30	11 17 25 16 8 12 91 # 0 0	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% \$\frac{\sigma}{\sigma}\$ 0.0% 0.0% 15.6%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 22.0% 64.8% 100.0% ent Diversity % 9.4% 0.0% 3.1%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9% 1.6%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35	11 17 25 16 8 12 91 # 0 0	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic	0 5 1 0 0 20 59 91 DHH) - Clid	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity 8 9.4% 0.0% 3.1%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman	91	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30	11 17 25 16 8 12 91 # 0 0 10 12	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% \$\frac{\sigma}{\sigma}\$ 0.0% 0.0% 15.6%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 22.0% 64.8% 100.0% ent Diversity % 9.4% 0.0% 3.1%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9% 1.6%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35 36-40	11 17 25 16 8 12 91 # 0 0	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic	0 5 1 0 0 20 59 91 DHH) - Clid	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity 8 9.4% 0.0% 3.1%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35 31-35 31-40 41-45	11 17 25 16 8 12 91 # 0 0 10 12	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8% 17.2%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic Multi-Racial	0 5 1 0 0 20 59 91 DHH) - Clid	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% 9.4% 0.0% 3.1% 0.0% 1.6%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35 36-40 41-45 46-50	11 17 25 16 8 12 91 # 0 0 0 10 12 11 7	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8% 17.2% 10.9%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic Multi-Racial Native Americ	0 5 1 0 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity 9 9.4% 0.0% 3.1% 0.0% 1.6%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9% 1.6%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35 36-40 41-45 46-50	11 17 25 16 8 12 91 # 0 0 0 10 12 11 7	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8% 17.2% 10.9% 9.4%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown	0 5 1 0 0 20 59 91 DHH) - Clid	0.0% 5.5% 1.1% 0.0% 0.0% 22.0% 64.8% 100.0% 9.4% 0.0% 3.1% 0.0% 1.6% 0.0% 9.4%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9% 1.6%
26-30 31-35 36-40 41-45 46-50 51+ Totals Age 18-21 22-25 26-30 31-35	11 17 25 16 8 12 91 # 0 0 0 10 12 11 7	12.1% 18.7% 27.5% 17.6% 8.8% 13.2% 100.0% % 0.0% 0.0% 15.6% 18.8% 17.2% 10.9% 9.4%	Asian Pacific Is Hispanic Multi-Racial Native Americ Refused Unknown White Totals SUD Health Home (SU Race African Americ Arab Americar Asian Pacific Is Hispanic Multi-Racial Native Americ Refused	0 5 1 0 20 59 91 DHH) - Clie	0.0% 5.5% 1.11% 0.0% 0.0% 22.0% 64.8% 100.0% ent Diversity 9 9.4% 0.0% 3.1% 0.0% 1.6% 0.0% 0.0%	Transgender Woman Transgender Man Unknown Totals (Oct. 2022 - Sept. 2023) Gender Identity Man/Cisgender Man Woman/Cisgender Woman Transgender	91 # 4 14 14	0.0% 1.1% 31.9% 100.0% % 6.3% 21.9% 1.6%



Meridian Health Services Treatment Programs by Location

Programs: Women's Detoxification, Women's Residential Treatment

Waterford | 1435 N. Oakland Blvd. | 48327 | 248.599.8999

Programs: Medication-Assisted Treatment

Waterford | 1435 N. Oakland Blvd. | 48327 | **248.406.0103**

Programs: Medication-Assisted Treatment, General Outpatient & Driver's License Evaluation

Pontiac | 91 N. Saginaw St. | 48343 | 248.406.0104

Programs: General Outpatient, Intensive Outpatient, Naloxone Training & Driver's License Evaluation

Flint Township | 1289–D S. Linden Rd. | 48532 | **810.620.7501**

Programs: Men's Detoxification, Men's Residential Treatment

Waterford | 1255 N. Oakland Blvd. | 48327 | 248.599.8999

