

# Annual Report 2021

#### Women's Facility

1435 N. Oakland Blvd. Waterford, MI 48327 248.599.8999 f: 248.406.0113

meridian-hs.org

Men's Facility 1255 N. Oakland Blvd. Waterford, MI 48327 248.599.8999 f: 248.406.0107 meridian-hs.org

## **RECOVERY** STARTS **HERE**



#### **Board of Directors**

Richard W. Paige CEO

Bernard P. Paige *President* 

Steve Sesti Board Member

James Cubbin Board Member

Kerry Kammer *Board Member*  It has been over two years since COVID-19 was declared a national emergency in the United States on March 13, 2020. As this tragic disease shifts from a global pandemic towards an endemic stage in America, millions of Americans are struggling to find peace within their new norms. During this difficult period, many Americans dealt with a multitude of complex stressors, emotions, and social isolation. According to the Centers of Disease Control and Prevention, 13% of Americans reported starting or increasing substance use as a way of coping with stress or emotions related to COVID-19. Those in recovery faced heightened urges to use substances and could be at increased risk for starting to use substances again (relapse). Overdoses also spiked since the onset of the pandemic. Considering these unique challenges, Meridian Health Services continues to fulfill our mission to instill hope and restore health to those affected by substance use disorders.

This commitment has become the foundation for our comprehensive programming that includes detox and withdrawal management, residential treatment, outpatient care, medication-assisted treatment, driver's license evaluation, and substance use evaluations. Our services continue to expand into communities such as Waterford, Flint, Pontiac, and Redford. Our residential treatment program has transformed into a robust therapeutic model that focuses on a holistic approach. This intensive program offers 24/7 care and supervision from 14 to 28 days. We integrate research and clinical practices from medical, psychological, social, and familial and self-help communities that are tailored to the individual's goals, needs, and conditions. Residential treatment includes individual counseling sessions, group sessions, lectures and workshops, twelve-step programming, art therapy, yoga and other exercise, and outdoor recreational activities. Through this transformative treatment approach, clients gain deeper insight into the origins of their condition and begin a journey to long-term recovery.

Most recently, the opioid crisis and COVID-19 pandemic are intersecting with each other and presenting unprecedented challenges within these communities. In response to this, Meridian Health Services had expanded its MAT services to help begin healing, improve quality of life, and eventually achieve lifelong recovery from addiction. Our MAT program utilizes FDA-approved medications Methadone, Naltrexone, and buprenorphine, in combination with licensed therapists and peer recovery coaches, to provide a "whole person" approach to the treatment of opiate and opioid use disorders.

We maintain committed to expanded client access to all our programs. We have expanded Medicaid services to include almost all 83 counties in Michigan and have tripled our number of private insurance individuals. The total client census, for the past three years, has remained steady with approximately 6,000 individuals benefiting from our services. In our most recent CARF survey, Meridian Health Services was recognized as having a truly unique hybrid treatment court program. Since the pandemic

has impacted mental health of many individuals, we also continue to focus on co-occurring conditions, to help treat the mental health issues that sometimes co-exist in those with addiction disorder. We plan to hire more behavioral health professionals to help manage clients with co-occurring conditions and give them a better opportunity for successful treatment. The last several years have provided unique challenges, but they were also filled with progress. Thanks to the vision and leadership of our board of directors, and the expert care from our therapists, medical and support staff, we are well positioned to serve those who need our help now and in the future. In every way, Meridian Health Services are getting better; out clients are getting better.

In good health,



**Richard W. Paige** Chief Executive Officer

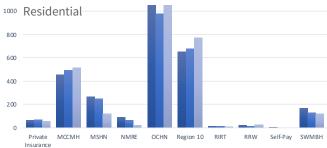


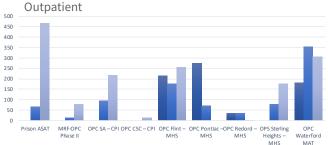




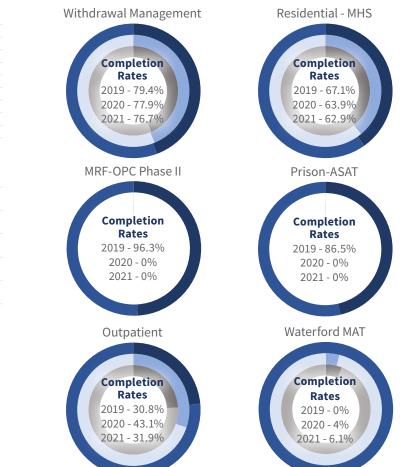
## Admissions







## Discharges



## **Client Satisfaction**

#### Withdrawal Management

Privacy & Dignity Were Respected • **87%** Confident in Knowledge & Abilities of Counselors • **86.5%** Worthwhile Attending Detox Program • **86.2%** Better Off Now than when Admitted to Program • **84.2%** Would Return for Treatment if Needed • **83%** 

#### Waterford MAT

Privacy & Dignity Are Respected • **92.1%** Participated in Development of Treatment Plan • **92.1%** 

I Am Confident in the Knowledge & Abilities of the Staff • **89.5%** 

I Would Recommend this Program to Others • 92.1%

#### Residential

Provided the Tools Needed for Recovery • **85.3%** Would Return for Treatment if Needed • **88.1%** 

Counselor was Helpful & Professional • 85.9%

Program was Helpful • 84.1%

Privacy & Dignity Were Respected • **84.2%** 

#### Outpatient

Privacy & Dignity Are Respected • **100%** 

Participated in Development of Treatment Plan • **100%** 

> I Am Confident in the Knowledge & Abilities of the Staff • **100%**

I Would Recommend this Program to Others • **100%** 



Diversity Unites Us.

Age	#	%	Race		%	Gender	#	%
18-21	# 24	1.1%	African Am	257	11.5%	Female	797	35.7%
22-25	109	4.9%	Arab Amer	4	0.2%	Male	1437	64.3%
22-25	-					Ividle	1457	04.37
26-30 31-35	338 484	15.1%	Asian Pacif	2 57	0.1%			
	-	21.7%	Hispanic	-				
36-40	410	18.4%	Multi-Racia	11	0.5%			
41-45	260	11.6%	Native Am	14	0.6%			
46-50	208	9.3%	Refused	0	0.0%			
51+	401	17.9%	Unknown	8	0.4%			
			White	1881	84.2%			
Totals	2234	100.0%	Totals	2234	100.0%	Totals	2234	100.0%
		F	Residential - Client D	iversity (O	Oct. 2020 - Sept.	2021)		
Age	#	%	Race		%	Gender	#	%
18-21	48	1.7%	African Am	510	18.2%	Female	946	33.7%
22-25	131	4.7%	Arab Amer	8	0.3%	Male	1859	66.3%
26-30	379	13.5%	Asian Pacit	3	0.1%			
31-35	542	19.3%	Hispanic	62	2.2%			
36-40	466	16.6%	Multi-Racia	29	1.0%			
41-45	330	11.8%	Native Am	22	0.8%			
46-50	264	9.4%	Refused	0	0.0%			
51+	645	23.0%	Unknown	46	1.6%			
-			White	2125	75.8%			
Totals	2805	100.0%	Totals	2805	100.0%	Totals	2805	100.0%
		· ·	MHS OPC - Client Div	versitv (O	ct. 2020 - Sept.	2021)		1
Age	#	%	Race	/ ( -	%	Gender	#	%
18-21	12	2.3%	African Am	174	33.3%	Female	152	29.1%
22-25	40	7.6%	Arab Amer	0	0.0%	Male	371	70.9%
26-30	79	15.1%	Asian Pacif	3	0.6%	iviaic	5/1	70.57
31-35	109	20.8%	Hispanic	12	2.3%			
36-40	76	14.5%	Multi-Racia	6	1.1%			
41-45	67	14.3%	Native Am	0	0.0%			
46-50	40	7.6%	Refused	1	0.0%			
40-50 51+	100	19.1%	Unknown	53	10.1%			
21+	100	19.176	White	274	52.4%			
Totals	523	100.0%	Totals	523	100.0%	Totals	523	100.0%
Totals	525	1	aterford OTP - Client				525	100.07
				Diversity				64
Age	#	%	Race		%	Gender	#	%
18-21	1	0.6%	African Am	26	14.4%	Female	85	47.2%
22-25	9	5.0%	Arab Amer	0	0.0%	Male	95	52.8%
26-30	24	13.3%	Asian Pacit	0	0.0%			
31-35	32	17.8%	Hispanic	9	5.0%			
36-40	35	19.4%	Multi-Racia	2	1.1%			
41-45	26	14.4%	Native Am	1	0.6%			
46-50	12	6.7%	Refused	0	0.0%			
51+	41	22.8%	Unknown	7	3.9%			
51+			•					
51+			White	135	75.0%			



## Meridian Health Services Treatment Programs by Location

#### Programs: Women's Detoxification, Women's Residential Treatment

Waterford | 1435 N. Oakland Blvd. | 48327 | 248.599.8999

#### **Programs: Medication-Assisted Treatment**

Waterford | 1435 N. Oakland Blvd. | 48327 | 248.406.0103

#### Programs: Men's Detoxification, Men's Residential Treatment

Waterford | 1255 N. Oakland Blvd. | 48327 | 248.599.8999

#### *Programs: Medication-Assisted Treatment,* General Outpatient & Driver's License Evaluation

Pontiac | 91 N. Saginaw St. | 48343 | 248.406.0104

# Programs: General Outpatient & Driver's License Evaluation

Redford | 24801 W. Five Mile Rd., Suite 1 | 48239 | 248.406.0104

#### Programs: General Outpatient, Intensive Outpatient, Naloxone Training & Driver's License Evaluation

Flint Township | 1289–D S. Linden Rd. | 48532 | 810.620.7501

